

Operations Division Occupational Health and Safety

## Field Visit Report

Page 1 of 4

OHS Case ID: 03158LTGR617

Field Visit no: 03158LTGR618

Visit Date: 2017-OCT-31

Field Visit Type: INITIAL

Workplace Identification: COLLINGWOOD GENERAL & MARINE HOSPITAL  
459 HUME STREET, COLLINGWOOD, ON, CANADA L9Y 1W8

Notice ID:

Telephone:  
(705) 445-2550JHSC Status:  
ActiveWork Force #:  
200

Completed %:

Persons Contacted: JOHN WIDDIS-FACILITY OPERATIONS MANAGER; LINDA PAGE-WORKER CO-CHAIR; ERIN BRUCE-ER MANAGER;  
BRITTANY BLACK-HR ASSISTANT; VANESSA BOWERS-CHARGE NURSE

Visit Purpose: INVESTIGATE COMPLAINT RELATING TO WORKPLACE VIOLENCE.

Visit Location: EMERGENCY ROOM/SEE AND TREAT AREA/TRIAGE/AMBULANCE BAY

Visit Summary: SEE DETAILED NARRATIVE. ORDERS ISSUED. ACCOMPANIED BY NEIL MARTIN OF THE MOL.

## Detailed Narrative:

A complaint was made to the MOL regarding the threat of workplace violence in the Emergency Room (ER).

This Inspector was advised that last week, a patient was brought into the ER by several OPP Officers and placed in room 12. Room 12 is designated for patients who have mental health issues or may be admitted under a Form 1.

The patient was exhibiting violent behaviour and was sedated while being physically restrained by the OPP Officers. After the patient was sedated, the room to door 12 was locked with the patient inside. The patient became violent in the room and began to kick the door.

This Inspector determined that there is no written procedure in place to address the staffing required when dealing with patients who may be a risk of workplace violence ORDER ISSUED. In this specific incident, the OPP left the patient and had to be called back as in house security were not able to manage the patient.

The Employer shall also assess the risk of workplace violence in room 12 as materials that go in and out of room 12 are not currently being accounted for (i.e. utensils). In addition, the Employer shall also assess the room for suitability for mental health patients. (i.e. accounting for all screws in light covers when a patient leaves the room). ORDER ISSUED

Room 13 is being used for patients under Form 1. The room can be locked from the inside by patients and the room/door does not have a window or camera in it. ORDER ISSUED.

A 3-hole paper punch weighing approximately 1kg was on a counter and was easily accessible to any person for potential use as a weapon. The Employer is advised to assess the entire ER and only have medically required devices/equipment in open areas. Any material, article or thing that could be used as a weapon shall not be stored in open areas.

Recipient

Inspector Data

Worker Representative

Name



HARDEEP RANDHAWA

OCCUPATIONAL HEALTH & SAFETY INSPECTOR  
PROVINCIAL OFFENCES OFFICER  
400-1290 Central Pky W Mississauga ON L5C 4R3  
MOLComplianceFormsMississauga@ontario.ca  
Tel: (416) 347-7204  
Fax: (905) 615-8853

Name

LINDA PAGE

Title

Facilities Manager

Title

MRRP head

Signature



Signature



Signature



You are required under the Occupational Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative or the joint health and safety committee if any. Failure to comply with an order, decision or requirement of an inspector is an offence under Section 66 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 505 University Ave., 2nd Floor, Toronto, Ontario M5G 2P1. You may also contact the Board by phone at (416) 326-7500 or 1-877-339-3335 (toll free), mail or by website at <http://www.olrb.gov.on.ca/english/homepage.htm> for more information.

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**HARDEEP RANDHAWA**

OCCUPATIONAL HEALTH & SAFETY INSPECTOR

PROVINCIAL OFFENCES OFFICER

400-1290 Central Pky W Mississauga ON L5C 4R3

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Notice ID:

**459 HUME STREET, COLLINGWOOD, ON, CANADA L9Y 1W8**

Order(s) /Requirement(s) Issued To:

To: **COLLINGWOOD GENERAL AND MARINE HOSPITAL**

Org/Ind Role  
**Owner**

Mailing Address:

**459 HUME ST, COLLINGWOOD, ON, CANADA L9Y 1W9**

Order(s) /Requirement(s) Description:

You are required to comply with the order(s) /requirement(s) by the dates listed below.

No	Type	ActReg	Year	Sec.	Sub	Clause	Text of Order/Requirement	Comply by Date
	Code				Sec.			
1	Time	OHSA	1990	32.0.2	2	a	The Employer shall include measures and procedures within the workplace violence program to include when further staffing is required when dealing with patients who may be at risk of workplace violence. Measures and procedures are not in place outling when OPP will be summoned/requested to stay or further security will be called into the workplace when dealing with violence patients.	2017-NOV-17
03158LTGS619								
2	Time	OHSA	1990				The Employer shall ensure that a work surface is kept free of obstructions and hazards. At the time of the field visit. the decontamination shower adjacent to the ambulance bay was obstructed by garbage bins and other materials.	2017-OCT-31
03158LTGS620		67	1993	33	1	a		
3	Time	OHSA	1990	25	2	h	The Employer shall ensure that Room 13 in the Emergency Room is appropriate for patient use. At the time of the field visit, this Inspector was told that Room 13 is used for Form 1 patients. The room/door has no window or camera and can be locked from the inside by patients.	2017-NOV-17
03158LTGS622								

Recipient		Inspector Data	Worker Representative
		<b>HARDEEP RANDHAWA</b>	
Name		OCCUPATIONAL HEALTH & SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER	Name
		400-1290 Central Pky W Mississauga ON L5C 4R3	
Title		MOLComplianceFormsMississauga@ontario.ca	Title
		Tel: (416) 347-7204	
		Fax: (905) 615-8853	
Signature		Signature	

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<b>4</b>	<b>Time</b>	<b>OHS</b>	<b>1990</b>	<b>32.0.2</b>	<b>2</b>	<b>a</b>	<b>The Employer shall ensure that the violence program includes measures and procedures to control the risks of contraband in Room 12 in the Emergency Room. At the time of the field visit, there was no accounting of materials coming into or out of Room 12.</b>	<b>2017-NOV-17</b>
<b>03158LTGT623</b>								

Recipient

Inspector Data

Worker Representative

**HARDEEP RANDHAWA**

Name \_\_\_\_\_

OCCUPATIONAL HEALTH & SAFETY INSPECTOR  
PROVINCIAL OFFENCES OFFICER

Name \_\_\_\_\_

Title \_\_\_\_\_

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