

Operations Division Occupational Health and Safety

OHS Case ID: **02635LWDN200** Visit Date: **2017-DEC-08** Field Visit Type: **INITIAL**
 Field Visit no: **02635LWDN201**

Workplace Identification: **ORILLIA SOLDIERS MEMORIAL HOSPITAL** Notice ID:
170 COLBORNE STREET WEST, ORILLIA, ON, CANADA L3V 2Z3

Telephone: **(705) 325-2201** JHSC Status: **Active** Work Force #: **1184** Completed %:

Persons Contacted: **JEREMY CARTIER, PLUMBER AND UNION SELECTED H&S REPRESENTATIVE; HEATHER MCLEOD-SOWARD, RN MN, PROGRAM MANAGER ICU/CARDIO-RESPIRATORY; YVONNE SEARS, CHSEP, OSMH SAFETY OFFICER; CATHERINE GARDNER, BN RN DOHN(C) DIRECTOR OCCUPATIONAL H&S INFECTION PREVENTION**

Visit Purpose: **COMPLAINT INVESTIGATION**
 Visit Location: **INTENSIVE CARE UNIT; PHARMACY**
 Visit Summary: **SEE DETAILED NARRATIVE**

Detailed Narrative:

The MOL is investigating Orillia Soldiers Memorial Hospital today in response to a contact received from an informant requesting anonymity pertaining to handling of hazardous drugs including Cytotoxic materials.

An assessment of the Internal Responsibility System including a review of the Occupational Health and Safety Act explaining roles and responsibilities was conducted with the workplace parties listed on the first page of this report including Jeremy CARTIER, Plumber and worker H&S Representative; Heather MCLEOD-SOWARD, RN MN, Program Manager ICU/Cardio-Respiratory; Yvonne SEARS, CHSEP, OSMH Safety Officer; Catherine GARDNER, BN RN DOHN(C) Director Occupational H&S Infection Prevention & Control Environmental Services; Denise MCGUFFIN, Pharmacy Operations Manager; Catherine MAY, Lead Pharmacist. Accompanied by Rebecca MCCREITH, MOL Industrial Inspector.

Received:

1. Risk Monitor Pro [RMP aka Risk Pro – system used prior to 01 December 2017 – migrating to ParkLane Incident Reporting], 2 pages for incident File ID: 23337 along with subsequent email
2. Heather MCLEOD-SOWARD email dated 13 November 2017 to other workers in the ICU assigned to the patient receiving the cytotoxic medication as 'charted' in the eMAR [electronic medication administration record].
3. Cytotoxic/Biologic Agents: Safe Handling & Administration of Revised Jan 2017 [17 pages].
4. Apotex MSDS for Apo-Azathioprine Tablets 50 mg [aka Imuran].
5. Cytotoxic Follow-up email dated 13 November 2017 listing staff involved in the administration of cytotoxic medication from 02 to 06 November 2017.
6. 06 November 2017 incident details pertaining to RN crushing and administering cytotoxic medication.

The employers policy "Cytotoxic/Biologic Agents: Safe Handling & Administration was observed. -the policy indicated that the last revision was conducted in Jan 2017 however the workplace parties have indicated that certain aspects of the policy are no longer in effect i.e. brown paper bags to transport

Recipient	Inspector Data	Worker Representative
Name <u>Catherine Gardner</u>	MARK COULTER OCCUPATIONAL HEALTH & SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER 102-17345 Leslie Street, Newmarket ON, L3Y 0A4 MOLComplianceFormsNewmarket@ontario.ca Tel: (705) 715-4275 Fax: (905) 715-7609	Name <u>Jeremy Cartier</u>
Title <u>Dir OHS, IPAC + EVS</u>		Title <u>Plumber</u>
Signature 	Signature 	Signature 

You are required under the Occupational Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative or the joint health and safety committee if any. Failure to comply with an order, decision or requirement of an inspector is an offence under Section 66 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 505 University Ave., 2nd Floor, Toronto, Ontario M5G 2P1. You may also contact the Board by phone at (416) 326-7500 or 1-877-339-3335 (toll free), mail or by website at <http://www.olrb.gov.on.ca/english/homepage.htm> for more information.

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hazardous drugs. An order is issued for the employer to review and revise this policy to ensure that it reflects current practices.

-the employer reports that workers in the intensive care unit have not been provided with information and instruction on the Cytotoxic/Biologic Agents: Safe Handling & Administration policy. ORDER ISSUED

The employer stated that interim measures will be implemented to ensure any workers handling hazardous drugs are provided safe handling instructions until the formalized training is implemented.

Pursuant to subsection 57(10) of the Occupational Health and Safety Act 1990, a copy of this report shall be posted in the workplace and a copy shall be provided to the health and safety committee or representative.

Written notification of compliance to any orders issued in a Field Visit Report shall be provided to the Ministry of Labour pursuant to the requirements of section 59 of the Occupational Health and Safety Act. An optional Notification of Compliance template may be provided upon request.

Recipient	Inspector Data	Worker Representative
Name _____	MARK COULTER OCCUPATIONAL HEALTH & SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER	Name _____
Title _____	102-17345 Leslie Street, Newmarket ON, L3Y 0A4 MOLComplianceFormsNewmarket@ontario.ca Tel: (705) 715-4275 Fax: (905) 715-7609	Title _____
Signature 	Signature 	Signature 

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Operations Occupational
Division Health and Safety

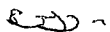
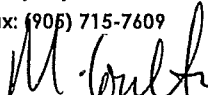

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Order(s) /Requirement(s) Issued To:
 To: **ORILLIA SOLDIERS' MEMORIAL HOSPITAL** Org/Ind Role: **Owner**

Mailing Address:
170 COLBORNE ST WEST, ORILLIA, ON, CANADA L3V 2Z3

Order(s) /Requirement(s) Description:
 You are required to comply with the order(s) /requirement(s) by the dates listed below.

No	Type	ActReg	Year	Sec.	Sub	Clause	Text of Order/Requirement	Comply by Date
	Code				Sec.			
1	Time	OHS A	1990				At the time of this investigation the policy indicated that the last revision was conducted in Jan 2017 however the workplace parties have indicated that certain aspects of the policy are no longer in effect i.e. brown paper bags to transport hazardous drugs and the employer shall ensure that at least once a year the measures and procedures for the health and safety of workers shall be reviewed and revised in the light of current knowledge and practice.	2018-JAN-05
02635LWDR202	67	1993	9	2				
2	Time	OHS A	1990	25	2	a	The employer reports that workers in the intensive care unit have not been provided with information and instruction on the Cytotoxic/Biologic Agents: Safe Handling & Administration policy and the employer shall, (a) provide information, instruction and supervision to a worker to protect the health or safety of the worker.	2018-JAN-05
02635LWDR203								

	Inspector Data	
	MARK COULTER	Worker Representative
Name _____	OCCUPATIONAL HEALTH & SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER	Name _____
Title _____	102-17345 Leslie Street, Newmarket ON, L3Y 0A4 MOLComplianceFormsNewmarket@ontario.ca Tel: (705) 715-4275 Fax: (905) 715-7609	Title _____
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